

"Additional 10% bonuses for Yasno customers when paying with a saved Visa card" PROMOTION RULES

These Rules of the Promotion "Additional 10% bonuses for Yasno customers when paying with a saved Visa card" (hereinafter referred to as the "Rules") are developed in accordance with the Civil Code of Ukraine, the Law of Ukraine "On Information", the Law of Ukraine "On Protection of Personal Data", the Law of Ukraine "On Protection of Consumer Rights", other regulatory legal acts of Ukraine, the Charter of LLC "D.SOLUTIONS", the Rules for participation in the loyalty program "YASNOLOV" and the internal regulations of the company "VISA INTERNATIONAL SERVICE ASSOCIATION" and regulate the procedure, terms and other conditions of the Promotion "Additional 10% bonuses for Yasno customers when paying with a saved Visa card" (hereinafter referred to as the "Promotion").

Promotion means the promotion "Additional 10% bonuses for Yasno customers when paying with a saved Visa card" for electricity payment through the "Yasno Mobile" mobile application using Visa cards (tokens).

Administrator of the "YASNOLOV" loyalty program means "D.SOLUTIONS" Limited Liability Company (Identification code of a legal entity according to the Unified State Register of Legal Entities, Individual Entrepreneurs and Public Organizations 42750685, location — Ukraine, 04119, Kyiv, 8 Khokhlovyh simji St., building 20D), which searches for and attracts Partners to the LP, and also organizes marketing activities aimed at popularizing the Program among Promotion Participants.

Customer means Visa International Service Association, located at 900 Metro Center Blvd., Foster City, USA, CA 94404 - 2775.

App means the Yasno mobile application available on Google Play or the App Store according to the terms of the respective platforms. The Application is downloaded by the Participant of the Promotion at his own discretion and under his own responsibility.

Promo Bonuses mean additional bonuses to the standard conditions of the current loyalty program in the amount of 10% of the amount of payment for electricity (payment amount *10%) made with a saved Visa card in the Yasno Mobile application. The standard terms of the current loyalty program mean a monthly bonus for timely and full payment for electricity.

Cards mean Visa payment cards issued by banks on the territory of Ukraine, including tokenized ones.

YASNOLOV Loyalty Program (hereinafter — LP or Program) mean loyalty program, the current version of which is available on the website <u>https://yasno.com.ua/loyalty-program</u>

Organizer means a company that supplies electricity under the YASNO brand (KYIV ENERGY SERVICES LLC) directly to the Participants of the Promotion.

Rules mean rules of the Promotion "Additional 10% bonuses for Yasno customers when paying with a saved Visa card".

Period of validity of the Promotion means the period from 00:00:01 h. 03/25/2024 at 11:59:59 p.m. 05/25/2024 or until the Promotion's budget is exhausted, in which case the Promotion will automatically terminate the validity of the offer earlier than its expiration date.

Territory of the Promotion means the territory of Ukraine, with the exception of temporarily occupied territories and territories where hostilities are taking place, in accordance with the list approved by the order of the Ministry of Reintegration.

Participants of the Promotion are natural persons of legal age, holders of Cards, who have the right to participate in the Promotion in accordance with the provisions of these Rules.



1. Procedure for participation in the Promotion

1.1. For the purposes of participation in the Promotion, a person who wishes to become a Participant of the Promotion must perform the following actions during the Promotion Period:

1.1.1. be the holder of a valid Card;

1.1.2. read these Rules at https://yasno.com.ua;

1.1.3. use the Card to pay for electricity as follows:

1.1.3.1. go to the Payment section in the Yasno mobile application;

1.1.3.2. enter Card data, save it, and pay for electricity.

1.4. The Cardholder, who has performed the actions specified in clauses 1.1.3.1-1.1.3.2 of these Rules, is considered to have accepted the terms of the Rules and become a Participant of the Promotion. In accordance with the requirements of Article 634 of the Civil Code of Ukraine for accession agreements, namely the possibility of concluding such an agreement only by joining one party to the proposed agreement, by participating in the Promotion, all Participants agree to the terms of these Rules and undertake to comply with them. From the moment of acceptance, these Rules are binding for the Participant of the Promotion. Such acceptance is unconditional.

2. Procedure for accrual of Promotion Bonuses to Promotion Participants:

2.1. Promo Bonuses are credited once to the personal account, which is the identifier of the consumer of electricity.

2.2. Promo Bonuses are calculated in the form of an additional 10% of the payment amount made through the Application with a Visa card stored in it. The maximum amount of Promo Bonuses is 500.

2.3 Promo Bonuses are accrued only during the Validity Period of the Promotion for the first transaction in a calendar month from the Card saved in the Application.

3. Responsibilities of the parties

3.1. The Participant of the Promotion is responsible, provided for by the current legislation of Ukraine, for the authenticity of the data provided and the right to use the Card.

3.2. The payment of taxes, fees and mandatory payments is carried out by the person on whom the corresponding obligation is imposed by the provisions of the current legislation of Ukraine. By participating in the Promotion, the Participant thereby agrees that any possible consequences of receiving additional bonuses by the Promotion Participant, including possible consequences in the case of registration of social benefits, subsidies, etc., must be weighed by the Promotion Participant independently. The Organizer, the Customer of the Promotion are not responsible for the consequences of receiving additional benefits (income) by the Participants of the Promotion in the form of bonuses for the Promotion.

3.3. Without any reservation, the Organizer and the Customer of the Promotion are not responsible for any damage caused to any property or person, as well as for the non-compliance of the services with the expectations of the Participant of the Promotion or third parties.

3.4. The Organizer and Customer of the Promotion are not responsible for technical problems related to data transmission when using communication channels during the Promotion, for the operation (including any errors) of Internet sites and communication operators

4. Third-party services

As part of the Promotion, the Participant of the Promotion may go to websites and/or mobile applications of third parties, including applications or sites that may contain their own policies and regulations or other elements for which the Organizer is not responsible. The Participant of the Promotion goes to the websites and/or mobile applications of third parties at his own discretion and under his own responsibility, and bears the risks related to this on his own.



5. Other provisions

5.1. The Organizer has the right to engage third parties to fulfill obligations under the Promotion.

5.2. These Rules may be changed and/or supplemented by the Organizer during the entire duration of the Promotion. Changes and/or additions to these Rules and conditions of the Promotion are possible if they are approved by the Organizer of the Promotion and made public in the same manner as defined for informing about the Promotion Rules. Such changes and additions enter into force from the moment of their publication, unless otherwise specifically determined directly by changes / additions to these Rules.

5.3. In the event of a situation involving an ambiguous interpretation of these Rules, any disputed issues and/or issues not regulated by the Rules but directly related to this Promotion, the Customer shall resolve such issues at his own discretion and shall notify the interested parties of the decision made.

5.4. For any questions regarding the Promotion, the Participant of the Promotion or a third party can contact the following contacts: e-mail: <u>kyiv@yasno.com.ua</u>

5.5. This Promotion is not a game of chance, lottery, gaming service or contest, these Rules are not a public promise of reward or contest terms.

5.6. The rules enter into force on March 25, 2024.